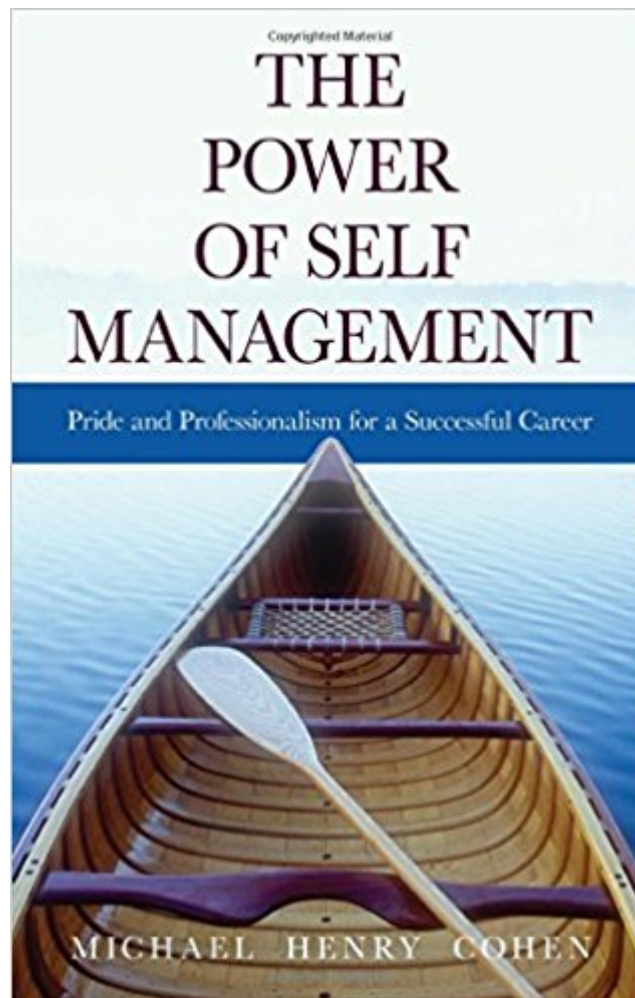




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The Power Of Self Management: Pride And Professionalism For A Successful Career



Synopsis

This timely workbook helps employees prepare themselves for our constantly changing health care environment. Learn how to be an outstanding Organizational Citizen by developing effective problem solving and change-agent skills. Develop conflict resolution competence and assertive Fair-Fighting skills to deal with difficult co-workers, managers and physicians. Empower yourself to take complete responsibility for your own job success, satisfaction, intrinsic motivation, work and service ethic - regardless of the environment you work in.

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Customer Reviews

Michael Henry Cohen is a nationally recognized workshop leader and consultant specializing in leadership and team development, organizational communications, employee relations, conflict management, and customer service. He has taught interpersonal communications, group process and organizational behavior at Northwestern, Roosevelt and Dominican Universities. Michael currently conducts leadership effectiveness programs for organizations throughout the United States.

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